

# Locked up



Staff at TeleTech Pennant Hills locked up their bosses for National Lock Up Your Boss day on Friday. Photographer Peter Kelly caught Marisa Grieco, Mo Hamad, Duncan Graham and Jodie Hartigan with the cuffs on in aid of the Kids Helpline, Australia's only 24-hour confidential and anonymous telephone and online counselling service for young people aged 5 to 18.

## NEWS

# Work of our rangers to be reviewed

ANDREW TILLET

HORNSBY Council is scrutinising how its parking rangers work following complaints about their overzealousness in booking motorists.

Councillors unanimously backed Councillor Janelle McIntosh's call last week to review how the council enforces parking regulations.

The investigation follows revelations in the *Advocate* last month that rangers booked 19 mourners at a recent funeral and fined former Hornsby mayor Mick Gallagher 22 times for parking on the nature strip in front of his house.

These complaints later received national exposure when aired by Channel 9's *A Current Affair*.

Hornsby Mayor Nick Berman told the *Advocate* two weeks ago the rangers needed to focus on better customer service but the review goes further than that.

The review will examine the council's policy on enforcing parking rules within the shire.

It will concentrate on the code of conduct for rangers, cus-

tomers service practices and how the council should handle parking at "special events" such as funerals, weddings and sporting fixtures.

The review will also look at the appropriateness of time restrictions on parking in town centres, and compare the budgeted revenue against actual money raised from fines since the handover of parking enforcement to local authorities in July, 2002.

Cr McIntosh said the *Advocate's* stories and a string of complaints from motorists indicated the council's fines regime had caused angst in the community.

"People make comments about councillors' conduct so that sort of scrutiny should filter into all levels of the council," she said.

Cr McIntosh agreed that rangers needed to focus more on customer service.

"They do need to be more tolerant [but] I don't think it should mean they turn a blind eye to something that is obviously illegal."



Hornsby Father of the Year Gerry Faehrmann and his children.

# Super dad gives credit to his wife

CHERRYBROOK dad Gerry Faehrmann is the Hornsby winner of the NSW Community Father of the Year award.

He was nominated by his nine-year-old daughter Melissa who was inspired by the way he helped her two younger sisters after they were diagnosed with hearing loss last year.

The father-of-five said it was great to receive the recognition but the credit should also go to his wife, Joanne.

"Behind every exceptional father is a more exceptional woman," he said. As the local winner Mr Faehrmann receives a Satin Silver Playstation2 and a new release game.

He will also attend a lunch in Sydney on September 2 when the 2005 NSW Community Father of the Year will be announced.

